SERVERSAFE
Data Recovery Case Study

NETMASS
The Safe Data Company

Backups are Nice, but the Restore is Everything

Dove Net knows it's all about the data recovery

Data Protection Needs

- Backup and recovery of SQL Server databases
- Point-and-click file restoration
- Daily notification of successful backups
- Knowledgeable customer support
- 24/7 data availability

As an experienced software developer, systems integrator, and business owner Tony Nasca has critical data to protect.

THE CHALLENGE: to find a highly-reliable data protection solution with rock-solid restore capabilities

Company Profile. Dove Net Technologies offers systems integrators *The Project System*, its own fully-featured program to create, handle and track quotes, bookings, commissions, margins, invoicing, and then link everything to an accounting system. Dove Net also provides custom software development, tech support and consulting services on business processes relating to use of *The Project System*. Dove Net Technologies, LLC was founded in 1993.

"Very affordable offsite backup for SQL Server. ServerSafe handles my SQL databases without issues."

Tony Nasca
Dove Net Technologies
Owner

The NetMass Solution

As a systems integrator and software developer, Tony Nasca knows a thing or two about backup and recovery. If you ask him, he'll tell you that backing up is the easy part – it's the recovery process where most technologies tend to fail.

And as the owner of a service-oriented IT company, Nasca needs to be able to recover critical data in the event of a business disruption, file corruption or accidental data loss. The nature of his profession demands application availability and recovery without hassles.

Previously, his company had backed up manually to tape. But Dove Net Technologies found the tape system was not adequate from a cost and resource standpoint in that those backup procedures were time-consuming and could create hard-to-resolve glitches.

Nasca evaluated several backup solutions before deciding on ServerSafe remote backup which he determined offered a better solution for securing critical data at a lower cost. Factors which made ServerSafe an attractive option included almost no hardware costs or time and resources to implement. Feature-wise, ServerSafe offered automated offsite protection, customizable data retention policies and a super-simple restore process.

Says Nasca: "My critical information is client data. The big reason I went with you guys is the ability to back up SQL Server. Since using ServerSafe, I've had to use the restore function on multiple occasions and it works great."

In addition to backing up SQL Server, Dove Net also uses the ServerSafe Remote Backup service to back up another database application, customer data and emails.